



**Wisconsin Veterinary
Diagnostic Laboratory**
UNIVERSITY OF WISCONSIN-MADISON

Quality Policy Statement

The Wisconsin Veterinary Diagnostic Laboratory (WVDL) is committed to providing the highest quality veterinary diagnostic services which meet or exceed client and regulatory requirements. This commitment is reflected in the WVDL Mission statement, quality programs and compliance with the American Association of Veterinary Laboratory Diagnosticians (AAVLD) Requirements. In addition, the WVDL participates in nationally recognized testing programs and maintains approval to perform specific regulated tests.

The WVDL Laboratory Director and Quality Assurance Manager manage the Quality Management System with the goal of ensuring the quality of test results and service. Management and staff at WVDL are active participants in the WVDL Quality Management System. The WVDL Quality Management System is routinely evaluated for suitability and to improve the effectiveness of service. The WVDL is dedicated to continuous improvement of the Quality Management System through internal and external measurements of performance, ongoing process monitoring, employee training, and identification of new opportunities for client service.

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